

## KEY MESSAGES

The following summarizes the discussion from the Rehabilitative Care Alliance Steering Committee's quarterly meeting held on December 15, 2016. **Please share this document broadly with rehabilitative care system stakeholders in your region/organization.**

### THIRD MANDATE APPROVED

The RCA is pleased to announce that it has received approval from Ontario's 14 LHIN CEOs for another two-year mandate that will run from April 1, 2017 to March 31, 2019. This third mandate will build on activity and accomplishments to date, with specific focus on:

- **RCA Definitions Frameworks:** Implementing the definitions frameworks using provincially agreed upon solutions to address barriers to full implementation and sustainability
- **RCA Capacity Planning Framework:** Supporting LHIN efforts to plan for rehabilitative care that addresses regional needs, provides equitable access and capitalizes on opportunities for enhanced efficiencies
- **System Evaluation:** Working with the stewards of provincial datasets to develop a provincial scorecard by leveraging reporting of system evaluation indicators
- **Outpatient/Ambulatory Minimum Dataset:** Working with pilot sites to implement recommendations from the pilot and refine reporting to support the next phase of implementation
- **Hip Fracture & Total Joint Replacement QBP Frameworks:** Working with provincial stakeholders to disseminate the best practices frameworks and monitor uptake
- **Assess & Restore/Frail Seniors:** Continuing support for knowledge exchange and provincial initiatives focused on the care of frail seniors

### MANDATE II INITIATIVES

ALLIANCE PRIORITY	PROGRESS REPORT
Definitions & Capacity Planning	<p><b>Deliverables:</b></p> <ul style="list-style-type: none"> <li>• LHIN implementation of the RCA Definitions Frameworks for Bedded &amp; Community-Based Levels of Rehabilitative Care (including identifying any barriers to full alignment and developing a plan to address them)</li> <li>• LHIN application of the RCA Capacity Framework (relative to each LHIN's readiness).</li> </ul> <p><b>Status Update:</b></p> <ul style="list-style-type: none"> <li>• Two meetings have been held with HSP Definitions Implementation Group (HSP DIG), a forum for HSPs who are directly involved in the implementation of the definitions framework.</li> </ul>

ALLIANCE PRIORITY	PROGRESS REPORT
	<ul style="list-style-type: none"> <li>• A standardized template has been developed and disseminated to the LHIN Leads to report (by December 16, 2016) on the status of implementation of the Bedded and Community-Based Definitions Frameworks for Rehabilitative Care.</li> <li>• Data for 12 of the 16 data elements that will inform capacity planning have been provided to LHINs. ALC data has also been obtained. Data elements have been analyzed for trends year over year and across LHINs.</li> </ul>

ALLIANCE PRIORITY	PROGRESS REPORT
<p style="text-align: center;"><b>Outpatient /Ambulatory</b></p>	<p><b>Deliverables:</b></p> <ul style="list-style-type: none"> <li>• Provide leadership and direction to support and evaluate a provincial pilot of the RCA Outpatient/Ambulatory Minimum Data Set (MDS) including the identification of a data collection and reporting system and a patient classification system.</li> </ul> <p><b>Status Update:</b></p> <ul style="list-style-type: none"> <li>• Data collection for sites participating in provincial pilot completed by early December.</li> <li>• Early feedback on the three tools—NACRS Clinic Lite, patient experience measurement tool (WatLX™) and functional outcomes measurement tool (CRA)—has been collected and reviewed. A survey on each site’s experience with the tools will be distributed in January to inform final recommendations.</li> <li>• RCA has been working with CIHI and MOHLTC representatives to inform recommendations for the ongoing implementation of NACRS Clinic Lite in the outpatient/ambulatory rehab environment.</li> </ul>

ALLIANCE PRIORITY	PROGRESS REPORT
<p style="text-align: center;"><b>System Evaluation</b></p>	<p><b>Deliverables:</b></p> <ul style="list-style-type: none"> <li>• Identify/develop definitions for indicators within RCA Evaluation Framework</li> <li>• Provide performance reports based on RCA data analysis relative to Evaluative Framework indicators reflecting LHIN and provincial level rehabilitative care system performance</li> </ul> <p><b>Status Update:</b></p> <ul style="list-style-type: none"> <li>• Think Tank meeting with a panel of experts in indicator development established benchmarks for three of four priority indicators: wait time to inpatient rehab, wait time to in-home rehab and repeat ED visits for falls. No benchmark was set for fourth indicator—clients discharged home who were home prior—because data showed high performance and little variability across province.</li> </ul>

ALLIANCE PRIORITY	PROGRESS REPORT
<p><b>QPP's – Total Joint Replacement and Hip Fracture</b></p>	<p><b>Deliverable:</b></p> <ul style="list-style-type: none"> <li>Support implementation of Total Joint Replacement and Hip Fracture QBPs by identifying rehabilitative care best practices and processes of care across bedded and community-based programs.</li> </ul> <p><b>Status Update:</b></p> <ul style="list-style-type: none"> <li>Task Groups are engaging stakeholders for feedback on draft QBP best practices frameworks and referral decision trees.</li> <li>Process indicators have been identified to support performance monitoring of QBP-related processes and practices.</li> </ul>

ALLIANCE PRIORITY	PROGRESS REPORT
<p><b>Assess &amp; Restore Frail Senior/Medically Complex</b></p>	<p><b>Deliverable:</b></p> <ul style="list-style-type: none"> <li>Implementation and evaluation of the standardized tools and indicators that support the Alliance's "Direct Access Priority Process" for accessing rehabilitative care from the community.</li> </ul> <p><b>Status Update:</b></p> <ul style="list-style-type: none"> <li>RCA is collaborating with RGPs of Ontario on a submission to HQO to support development of a quality standard with a focus on the care of frail seniors.</li> <li>RCA is developing an A&amp;R project matrix as a quick reference guide.</li> <li>Work is underway on a three-year overview report to highlight successes, key enablers and recommendations.</li> </ul>

## NEXT MEETING

**Next meeting of the Steering Committee – March 2017**

For further information please contact Charissa Levy, Executive Director,  
Rehabilitative Care Alliance [info@rehabcarealliance.ca](mailto:info@rehabcarealliance.ca)