

Rehabilitative Care Evaluation Framework

The RCA vision is for patient and system outcomes to be optimized through the integration of rehabilitative care at all levels of health services policy, planning and delivery. We will measure the quality of rehabilitative care services in alignment with the quadruple aim and with an equity lens.

Patient Experience

- Ensure people are able to easily navigate across settings to get the rehab care they need
- Enhance availability of and equitable access to publicly funded rehab services that consistently deliver quality care
- Co-develop guidelines, programs and evaluation frameworks with patients/care partners to ensure services reflect their needs and preferences

Population Health

- Improve health outcomes, supporting people in Ontario to live independently and enabling participation in meaningful activities
- Ensure timely and equitable access to specialized rehab services for those people who need them

Value/Efficiency

- Illustrate the impact of the role of rehab on longer term clinical and financial outcomes
- Support delivery of coordinated, evidence-based rehab care. Build on innovative and proven models of practice
- Improve standardization & capability of reporting publicly-funded community-based rehabilitation services

Care Team Wellbeing

- Strengthen processes among providers across settings to facilitate smoother care transitions
- Measure the degree to which providers report that they have the resources they need to provide high quality rehab care and can



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Rehabilitative Care Evaluation Framework

How will we know that we've achieved our vision and mission?
How do we measure success?

Patient Experience

Improving the patient and caregiver experience by providing rehabilitative care that is patient-centred and flexible to individual needs

- Wait time for rehab (inpatient, in-home, outpatient, primary care)
- Rehabilitative care system cross continuum patient experience survey*
- % rehabilitation initiatives that demonstrate patient and caregiver engagement*

Population Health

Improving the health of populations by enhancing equitable access to rehabilitative care that is integrated with other services and support

- Average admission FIM™ and total average FIM™ change
- Number of patients admitted to rehab (inpatient, outpatient/community clinics, in-home and primary care)
- Number of falls-related visits to the ED, subsequent hospital admissions, and repeat ED visits for falls
- Improvement in ADL function from in-home rehab among older adults*
- Wait time for specialized rehab
- Percentage of primary care practices that include at least one rehab professional, regardless of the FTE*

Care Team Wellbeing

Improving the work life of rehabilitative care providers

- Rehabilitation provider experience survey*
- % patients with evidence of discharge documentation available to primary care provider, care partner(s) and/or next rehabilitative care provider

Value/Efficiency

Services are delivered in a way that reflects value - better outcomes are achieved for our health care dollars

- ALC Rate in acute care to rehab and in rehabilitative care
- Inpatient rehab length of stay and active length of stay efficiency
- % of acute ALC designations to CCC and in-patient rehab within 2 days of admission
- Proportion of patients discharged early through provision of more rehabilitative care*
- Direct inpatient rehabilitative care cost per case

* Data source not available at this time



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